



Wicked Times Tactical and Outdoors

Policies & Terms (Texas)
Consolidated Edition – October 18, 2025

Includes: Website Terms & Conditions • Privacy Policy • Returns & Exchanges Policy
Website: wickedtimestactical.com | Email: info@wickedtimestactical.com
Mailing: PO Box 112, Woodville, Texas 75979

Table of Contents

1. Website Terms & Conditions
2. Privacy Policy
3. Returns & Exchanges Policy

Website Terms & Conditions

Wicked Times Tactical and Outdoors – Website Terms & Conditions

Effective Date: October 18, 2025

Legal Entity: Wicked Times Tactical and Outdoors, a Texas-based business (“Wicked Times Tactical

Website: wickedtimestactical.com (the “Site”).

Plain English Preface (not legally binding):

We sell gear meant to be used responsibly. Read the terms below so we’re all on the same page ab

1) Acceptance of These Terms

By accessing or using the Site, creating an account, or purchasing any product or service from u

- If you are using the Services on behalf of an organization, you represent that you have author
- We may update these Terms at any time by posting a revised version on the Site and updating th

2) Eligibility & Compliance

- Minimum Age. You must be at least 18 years old to use the Site and purchase nonrestricted pro
- Legal Use Only. You may not use the Services if you are prohibited from possessing or purchasi
- Geographic Limits. We may refuse, cancel, or limit orders based on shipping destination, produ

3) Account Registration & Security

You may need an account to access parts of the Services.

- Provide accurate, current information; update it as necessary.
- Safeguard your login credentials. You are responsible for all activity under your account.
- We may suspend or terminate accounts for suspected fraud, abuse, or violation of the Agreement

4) Orders, Pricing, & Payment

- Offer & Acceptance. Your order is an offer to buy. We may accept or reject any order at our so
- Pricing & Errors. Prices, promotions, and availability are subject to change without notice. W
- Taxes & Fees. You are responsible for applicable sales/use taxes, duties, and shipping/handlin
- Payment Processing. We may use third party processors. By submitting payment information, you
- Risk of Loss & Title. For standard goods, risk of loss passes to you upon delivery to the carr

5) Shipping, Delivery, & Inspection

- Timelines. Shipping estimates are not guarantees. Delays can occur due to carrier issues, weat
- Inspection on Delivery. Inspect shipments promptly and note visible damage with the carrier. M
- Undeliverable/Refused Parcels. We may treat as a return subject to restocking and additional f

6) (If Applicable) Firearms, Serialized Parts, NFA Items & Transfers

This section only applies if we offer firearms, frames/receivers, suppressors, or other serializ

- FFL Transfers. Firearms and certain parts must ship to a Federal Firearms Licensee (FFL). You
- Eligibility & Waiting Periods. We will not transfer to any person prohibited by law. Transfers
- Returns on Regulated Items. Once transferred, regulated items are generally nonreturnable ex
- NFA Compliance. National Firearms Act items (e.g., suppressors) require approved ATF forms and
- Local Restrictions. You are responsible for ensuring your purchase is legal in your jurisdic

7) Product Information, Safety & Training

- Descriptions. We strive for accuracy, but specifications, images, and colors may vary by batch
- Safe Use Required. You acknowledge that tactical/outdoor equipment can be hazardous if misused
- No Professional Advice. Information on the Site is for general purposes only and does not cons

8) Returns, Exchanges & Cancellations

- Our Return Policy (posted on the Site) is incorporated by reference. Some items are final sale
- RMA Required. Follow the return authorization process. Items must be unused, in original packa
- Restocking Fees. We may charge a reasonable restocking fee to cover handling/inspection.

- Refund Method. Refunds are issued to the original payment method after inspection; shipping co
- 9) Promotions, Gift Cards & Preorders
- Promotions/Coupons. One per order unless stated; not redeemable for cash; may exclude certain
 - Gift Cards. Non-refundable; not reloadable; not for resale; lost/stolen cards will not be rep
 - Preorders/Backorders. Estimated dates are not guaranteed; we may cancel for supply issues. You
- 10) Intellectual Property & License
- The Site, including text, graphics, logos, product photos, videos, and software, is owned by u
 - Limited License. We grant you a non-exclusive, non-transferable, revocable license to access
 - Restrictions. You may not copy, modify, distribute, reverse engineer, or create derivative wor
- 11) User Content: Reviews, Photos & Submissions
- You are responsible for any content you post or submit ("User Content"). Do not submit illegal
 - License You Grant. By submitting User Content, you grant us a worldwide, royalty-free, sublic
 - We may remove or edit User Content for any reason.
- 12) Acceptable Use & Prohibited Conduct
- You agree not to:
- Violate any law or encourage others to do so;
 - Infringe IP rights or privacy;
 - Upload malware, attempt to breach security, or interfere with the Site;
 - Engage in fraud, identity theft, or false claims;
 - Use automated means (scrapers/bots) without our prior written consent.
- 13) Third-Party Services & Links
- We may link to or integrate third-party sites (e.g., payment processors, training providers). We
- 14) Warranties; Disclaimers
- Manufacturer Warranties. Many products carry manufacturer warranties; claims are typically har
 - SITE PROVIDED "AS IS." TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE SITE AND SERVICES ARE PROVI
- 15) Export Controls, Sanctions & Import Laws
- You agree to comply with U.S. export control and sanctions laws (including the EAR, ITAR where a
- 16) Limitation of Liability
- TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT WILL WE BE LIABLE FOR INDIRECT, INCIDENTAL,
- 17) Indemnification
- You agree to defend, indemnify, and hold harmless Wicked Times Tactical and Outdoors and its own
- 18) Dispute Resolution; Arbitration; Venue (Texas)
- Informal Process First. Contact us at info@wickedtimestactical.com so we can try to resolve is
 - Arbitration. Except for small-claims court or injunctive relief for IP/security, any dispute a
 - Class Action Waiver. Disputes will be handled individually; no class actions or class arbitrat
 - Governing Law & Venue. This Agreement is governed by the laws of the State of Texas, without r
 - Opt-Out. You may opt out of arbitration by sending written notice to info@wickedtimestactical.com
- 19) Communications; E-Sign Consent
- By providing contact information, you consent to receive service-related communications (e.g., c
- 20) Privacy
- Our Privacy Policy explains how we collect, use, and share information. By using the Services, y
- 21) Termination
- We may suspend or terminate your access at any time for any reason, including suspected violatio

22) Force Majeure

We are not liable for delays or failures caused by events beyond our reasonable control, including

23) Miscellaneous

- Severability. If any provision is unlawful or unenforceable, the remainder remains in effect.
- No Waiver. Our failure to enforce a provision is not a waiver of our right to do so later.
- Assignment. You may not assign your rights or obligations without our prior written consent.
- Entire Agreement. These Terms and the policies referenced herein are the entire agreement between us.
- Headings. Headings are for convenience and do not affect interpretation.

24) Contact Information (Texas)

Wicked Times Tactical and Outdoors

PO Box 112

Woodville, Texas 75979

Email (General): info@wickedtimestactical.com

Sales: sales@wickedtimestactical.com

Returns: returns@wickedtimestactical.com

Privacy Policy

Privacy Policy – Wicked Times Tactical and Outdoors

Effective Date: October 18, 2025

Who we are: Wicked Times Tactical and Outdoors (“Wicked Times Tactical,” “we,” “us,” or “our”)

Website: wickedtimestactical.com (the “Site”)

Contact: info@wickedtimestactical.com (general/privacy), sales@wickedtimestactical.com (orders),

Mailing Address: PO Box 112, Woodville, Texas 75979

Plain English Preface (not legally binding):

We collect only what we need to run our store, ship your gear, and keep the Site secure. We do not

1) Scope

This Privacy Policy describes how we collect, use, disclose, and protect personal information wh

2) Personal Information We Collect

- Identifiers & Contact Data: Name, username, email address, billing/shipping addresses, country
- Commercial Information: Products viewed, cart contents, purchase history, order numbers, supp
- Payment & Transaction Data: Limited payment details (e.g., last 4 digits, card brand) capture
- Internet/Network Activity: Pages viewed, links clicked, referring/exit pages, timestamps, app
- Geolocation Data (Approximate): Derived from IP address for fraud prevention, tax, and localiz
- Audio/Visual/Submissions: Photos, reviews, or messages you submit; support calls or voicemails
- Inferences/Preferences: Segments or preferences inferred from browsing or purchase activity fo
- (If Applicable) Regulated/Verification Data: If you purchase serialized or restricted items, w

We collect information directly from you, automatically when you use the Services, and from serv

3) Cookies & Similar Technologies

We use cookies, pixels, tags, and local storage to operate the Site, remember your preferences,

4) How We Use Personal Information

We use personal information to:

- Provide, operate, and improve the Services and our products;
- Process orders, payments, shipments, and returns;
- Communicate about orders, service updates, and marketing (with your consent where required);
- Prevent fraud, enforce our Terms, and maintain security and integrity;
- Customize content and measure performance of our Site and first-party promotions;
- Comply with legal obligations (e.g., tax, accounting, eligibility/FFL or NFA documentation if

5) How We Disclose Personal Information

We may disclose personal information with:

- Service Providers / Processors: Payment processors, ecommerce platforms, hosting/CDN, customer
- Business Partners: Brands or manufacturers for warranty support or recalls.
- Legal & Safety: Law enforcement or regulators when required or to protect rights, safety, prop
- Corporate Transactions: In connection with a merger, acquisition, financing, or sale of assets

We do not sell or share personal information (as “sell” and “share” are defined under applicabl

6) Children’s Privacy

The Services are not directed to children under 13 and we do not knowingly collect personal info

7) Security

We implement reasonable administrative, technical, and physical safeguards designed to protect p

8) Your Privacy Choices & Rights

We do not sell or share personal data, and we do not process personal data for cross-context behavioral advertising. Depending on your state of residence, you may have rights to access/confirm, correct, delete, or opt-out of targeted ads / sale or share. How to exercise: Email info@wickedtimestactical.com with subject line "Privacy Request." We may

Opt-out of targeted ads / sale or share: We do not sell or share personal information and we do not use it for targeted advertising. Marketing communications: You can unsubscribe from marketing emails using the link in the message.

9) Sensitive Data

We do not intentionally collect sensitive personal data except where required by law to verify a user's identity.

10) Data Retention

- Orders & tax/records: typically 7 years;
- Customer service and warranty: for the life of the product or as needed to resolve issues;
- Analytics logs: typically 13-36 months;
- Legal holds or disputes: as required.

11) Third-Party Sites & Services

Our Services may link to third-party sites or integrate third-party tools (e.g., payment providers, analytics, etc.).

12) International Visitors

We are based in the United States and store/process information here. If you access the Services from outside the United States, you acknowledge that you are accessing the Services from a jurisdiction that may not have the same data protection laws as the United States.

13) Do Not Track

There is no industry standard for DNT; we currently do not respond to DNT, but we honor GPC as a means of expressing your preference.

14) Changes to This Policy

We may update this Privacy Policy from time to time. If we make material changes, we will post the updated version on this page.

15) Contact Us

Wicked Times Tactical and Outdoors

PO Box 112

Woodville, Texas 75979

Email (Privacy/General): info@wickedtimestactical.com

Orders: sales@wickedtimestactical.com

Returns: returns@wickedtimestactical.com

U.S. State-Specific Notices

Texas (TDPSA): We provide Texas residents with the rights described above. We do not sell or share your personal information to third parties.

California (CCPA/CPRA): We provide California residents with rights to know/access, correct, delete, and opt-out of the sale of their personal information.

Returns & Exchanges Policy

Returns & Exchanges Policy – Wicked Times Tactical and Outdoors

Effective Date: October 18, 2025

Contact: returns@wickedtimestactical.com (returns) • sales@wickedtimestactical.com (orders) • in

Mailing Address: PO Box 112, Woodville, Texas 75979

Quick Summary:

Strict policy. No returns on ammunition, used parts, or used accessories. For eligible items, you

1) Eligibility Window & RMA Requirement

- You must inspect your order upon delivery and file an RMA request within 3 calendar days of th
- Start your RMA by emailing returns@wickedtimestactical.com with: order number, item SKU, deliv
- We will review your request and, if approved, issue RMA instructions. Returns sent without an

2) Non-Returnable Items (No Exceptions)

- Ammunition (all calibers and quantities).
- Used parts and used accessories.
- Regulated/serialized items after transfer (e.g., firearms, frames/receivers, suppressors/NFA i
- Installed or mounted items (e.g., optics/rails) once mounted or showing tool/installation mark
- Safety-critical gear once opened/used (e.g., body armor, helmets, medical kits, climbing gear,
- Consumables (e.g., lubricants, solvents, cleaners) once opened.
- Apparel that has been worn, washed, altered, or missing tags.
- Electrical/electronic devices showing signs of installation/use.
- Clearance/closeout/final sale items.
- Custom or special orders, personalized items.

If your product is defective out of the box, see Section 6 (Damaged/Defective/Incorrect) and Sec

3) Condition Requirements

- Items must be unused, unopened when applicable, and returned in the original manufacturer pack
- Packaging must be free of writing, tape, or labels (use an outer shipping box).
- Items that arrive not in resalable condition may be returned to you or assessed a fee (see Sec

4) Return Shipping Instructions

- Once an RMA is approved, ship the item within 3 calendar days.
- Use a trackable and insured shipping method. You are responsible for the item until we receive
- Include the RMA number on the outer box; do not write on the product packaging.

5) Refund Method, Timing & Fees

- After inspection, approved refunds are issued to the original payment method. Original shipping
- A restocking fee up to 15% may apply to cover inspection/processing, except where prohibited b
- Please allow 5-10 business days after approval for the refund to post, depending on your bank/

6) Damaged, Defective, or Incorrect Items (DoA/Shipping Issues)

- Report within 3 calendar days of delivery to returns@wickedtimestactical.com with photos of th
- Keep all packaging until the claim is resolved. We may file a carrier claim and provide replac
- If we shipped the wrong item, we will provide a prepaid label and correct the order.

7) Manufacturer Warranties

Many products are covered by a manufacturer warranty. In most cases, defects beyond the initial

8) Exchanges

- Exchanges follow the same eligibility and RMA rules as returns.
- For faster service, you may place a new order and request a refund on the original eligible it

9) Refused or Undeliverable Packages

- Refused/undeliverable shipments not due to our error may be treated as a return (if eligible)

10) International Orders (If Applicable)

- Duties, taxes, and brokerage fees are non-refundable. Return shipping for international orders

11) Policy Changes & Governing Terms

This Policy may be updated at any time by posting a revised version on the Site. This Policy wor

12) How to Reach Us

For returns and exchanges: returns@wickedtimestactical.com

For order issues: sales@wickedtimestactical.com

General/privacy questions: info@wickedtimestactical.com