

LAKESIDE DEFENSE MODIFICATIONS

Official Customer Return Policy

Website: www.lakesidemods.com
Scope: Firearms, Lower, Suppressors, Ammunition, Accessories & Merchandise

Disclaimer: This is only a sample policy. The sample should not be interpreted as legal advice and the information contained herein should not be construed as our recommended policy for your business, nor should it be considered a substitute for professional legal advice. Prior to use, the template should be customized to the needs of your business and reviewed with a licensed legal professional with whom you have an attorney-client relationship.

Furthermore, any sample language regarding Federal, State, or Local laws, policies pertaining to those laws, in relation to firearms, ammunition, and related products sold by your business are not the recommended policies of our firm. Please review them carefully with a licensed legal professional with whom you have an attorney-client relationship.

RETURN POLICY

Our goal is to ensure the item you ordered arrives promptly and works exactly the way it should. We implemented a return policy designed to let you shop with confidence and make things as easy as possible when things don't work out. To get started, reference the specific return policy for the item you are looking to return.

Please read our terms and conditions for the full details of our return and warranty policy.

FIREARM & LOWER RECEIVER RETURNS

When you receive the firearm or lower receiver at the FFL, please inspect it thoroughly before accepting the transfer. The policies outlined below are only for guns or lower receivers that are picked up from the FFL. Returns are only eligible when the product has been used properly and is returned in its original condition.

If a firearm or lower receiver is not picked up within 14 days of arrival, including failed background check, not legally allowed to own, refusal to pick up, or any other reason the transfer is not otherwise able to be completed, the transaction will be canceled. Lakeside Defense Modifications will process a cancellation and return of the product, minus any fees, a \$30 return shipping fee, original shipping charges, and a 15% restocking fee.

New Gun and New Lower Receiver Return Policy

All new gun & new lower receiver sales are final. As a reminder, new guns are eligible for any applicable manufacturer's warranties. If you need help contacting the manufacturer, please let us know and we'll be happy to assist.

Certified Used Guns

Lakeside Defense Modifications offers a 'no questions asked' return policy for Lakeside Defense Modifications Certified Used Guns. For a period of 3 calendar days after physical transfer, Lakeside Defense Modifications will accept a return of the firearm regardless of reason for a full refund, minus any fees, a \$30 return shipping fee, original shipping charges, and a 15% restocking fee.

Lakeside Defense Modifications will accept the return of Lakeside Defense Modifications Certified Used Guns with mechanical defects for a full refund, provided such return is made within 7 calendar days of physical transfer of the firearm. Lakeside Defense Modifications will cover all shipping fees in the case of a mechanical defect.

After 7 calendar days, all sales are final.

Non-Certified Used Guns

Lakeside Defense Modifications will accept the return of Non-Certified Used Guns with mechanical defects for a full refund, provided such return is made within 3 calendar days of physical transfer of the firearm. Lakeside Defense Modifications will cover all shipping fees in the case of a mechanical defect.

After 3 calendar days, all sales are final.

AMMUNITION, OPTICS, MAGAZINES, HOLSTERS, KNIVES, HUNTING GEAR, RANGE GEAR, UPPER RECEIVERS, SUPPRESSOR COMPONENTS & OTHER ACCESSORIES

Lakeside Defense Modifications does not accept returns on Ammunition, Optics, Magazines, Suppressor Components & all other accessories. All accessory sales are final. Optics, magazines and other accessories may be eligible for any applicable manufacturer's warranties. If you need help contacting the manufacturer, please let us know and we'll be happy to assist.

SUPPRESSORS

Lakeside Defense Modifications does not accept returns on Suppressors.

ATF DENIALS OR RETURN WITHOUT ACTION

If your FORM 4 application is denied approval, Lakeside Defense Modifications will refund the full cost purchase, including the tax stamp, less a 25% processing fee or \$200, whichever is greater. 100% of sales tax will be refunded. If your application is deemed returned without action (RWA) by the ATF, your application will be resubmitted after you resolve your record at no additional cost. Should you choose not to resubmit your application, you will receive your full cost of purchase back, including your tax stamp, less a 25 percent processing fee.

LAKESIDE DEFENSE MODIFICATIONS BRANDED MERCHANDISE

Lakeside Defense Modifications Branded Merchandise can be returned within 30 days of receipt. We provide free return shipping on Lakeside Defense Modifications branded merchandise and on all clothing eligible for return.

ITEMS LOST OR DAMAGED IN SHIPMENT

Please read about our Package Protection coverage for items lost or damaged in shipment.

GENERAL RETURN GUIDELINES

To start the return process, contact us at contact@lakesidemods.com.

If you receive INCORRECT OR MISSING items, please contact us.

Shipping labels are emailed and will need to be printed by the customer.

All returns on orders paid by a credit card will receive a credit to the card used on the purchase once confirmation of receipt of merchandise has been made and inspection has been completed. Depending on your financial institution, refunds are credited between 3 to 5 business days after issuance.

We do not provide an exchange option. Simply place a new order for the desired merchandise. Since items tend to sell out quickly, we recommend immediately placing an order for the replacement merchandise.

Lakeside Defense Modifications reserves the right to limit or decline returns.

Keep in mind, most manufacturers provide a manufacturer's warranty, and any product issues should be submitted to the manufacturer first.

Returned clothing may not be washed, worn or have any damage caused by accident. We recommend following washing and handling information as we will not honor returns due to improper care or use, or the natural breakdown of colors or materials over extended time and use.

Any returns received that do not qualify for our Return Policy may be returned to the customer at their expense. When possible, the expense will be charged to the credit card on file for the purchase. This includes items that are non-returnable, damaged, misused or not purchased from Lakeside Defense Modifications.

QUESTIONS

If you have any questions, please feel free to contact us at contact@lakesidemods.com or visit www.lakesidemods.com.